

Case Study



Redefining **Risk Management** for A Leading Bank

Streamlining Candidate Onboarding with Avvanz's Reliable Screening Solutions

ABOUT CLIENT

A leading Bank, Headquartered in Singapore, seeking a **background screening** partner in India.

The client faced challenges with a high percentage of unverifiable cases and inefficiencies in their existing verification process, leading to the need for a dependable partner to deliver accurate and timely background checks.

CHALLENGES & REQUIREMENTS

- **Candidate Onboarding**
- **Compliance**
- **A regional or global partner capable of providing services in India.**
- **Eliminate the existing manual process and transition to an online platform to enhance the candidate experience.**
- **A partner who can analyze their current standard operating procedures and recommend an improved solution.**

SOLUTIONS

- ✓ **Mitigated candidate onboarding risk:**
Unlimited attempts at Sources with a focus on outcome-driven results rather than attempt-based closures. Achieved a 99% verification success rate, with only 1% unverified.
- ✓ **ScreenGlobal:**
The platform is designed to meet compliance requirements worldwide, including adherence to ISO27001 and ISO27701 standards.
- ✓ **Customised solution:**
By analyzing the client's local requirements, we tailored a solution that minimized the manual effort of chasing candidates for documents and information. The integration with their HRIS/ATS was executed in a phased approach for seamless implementation.